



	County	Agency Designated by CPUC to Utilize the 2-1-1 Dialing Code - Or Application in Review Status*	2005 Census Population	Active Date	2-1-1 Calls Handled in 2008	2-1-1 Calls Handled in 2009	2-1-1 Calls Handled in 2010	Website
1	Alameda	Eden I&R, Inc.	1,448,905	Jul-07	59,903	82,904	97,804	edenir.org
2	Contra Costa	Contra Costa Crisis Center	1,017,787	Feb-06	17,411	29,370	34,586	211contracosta.org
3	Fresno	United Way of Fresno - 211 Central Valley	877,584	Dec-07	8,128	7,920	13,544	211centralvalley.org
4	Kern	Community Action Partnership of Kern	756,825	Oct-07	46,417	58,184	60,226	211kerncounty.org
5	Kings	United Way of Kings County	143,420	Nov-09		43	2167	211kingscounty.org
6	Los Angeles	211 LA County (Los Angeles)	9,935,475	July-05	494,547	595,991	508,427	211lacounty.org
7	Marin	United Way of the Bay Area - HELPLINK	246,960	Nov-07	w/SF #	w/SF #	w/SF#	211bayarea.org
8	Mendocino	Volunteer Center of Sonoma County	88,161	Feb-10			556	211wc.org
9	Monterey	United Way of Monterey County	412,104	Feb-09		12,869	19,770	211mc.org
10	Napa	United Way of the Bay Area - HELPLINK	132,764	Feb-08	w/SF #	w/SF #	w/SF#	211bayarea.org
11	Nevada	Private Industry Council, of Butte County Inc.	98,394	Feb-10			729	dial211.com
12	Orange	211 OC (Orange County)	2,988,072	July-05	77,407	102,053	89,861	211oc.org
13	Riverside	Community Connect	1,946,419	July-05	58,500	69,813	79,530	vcrcvco.org
14	Sacramento	Community Services Planning Council - 211 Sacramento	1,363,482	Apr-08	59,563	82,767	125,791	211sacramento.org
15	San Bernardino	Inland Empire United Way	1,963,535	Sep-06	59,979	66,330	66,713	211sb.org
16	San Diego	211 San Diego County	2,933,462	July-05	171,610	320,963	195,452	211sandiego.org
17	San Francisco	United Way of the Bay Area - HELPLINK	739,426	Mar-06	49,902	55,408	44,581	211bayarea.org
18	San Luis Obispo	HOTLINE of San Luis Obispo	255,478	Nov-07	19,234	19,573	3,376	slohotline.org
19	San Mateo	United Way of the Bay Area - HELPLINK	699,610	Feb-11				211bayarea.org
20	Santa Barbara	Family Service Agency of Santa Barbara	400,762	July-05	17,522	19,599	14,142	211sbcounty.org
21	Santa Clara	United Way Silicon Valley	1,699,052	Feb-07	23,239	27,925	25,152	uwsv.org
22	Santa Cruz	United Way Santa Cruz	249,666	July-10				unitedwaysc.org
23	Solano	United Way of the Bay Area - HELPLINK	411,593	Nov-07	w/SF #	w/SF #	w/SF#	211bayarea.org
24	Sonoma	Volunteer Center of Sonoma County	466,477	Feb-09		13,653	12,266	211wc.org
25	Stanislaus	United Way of the Stanislaus Area, Inc.	505,505	Oct-07	3,349	5,191	4,636	uwaystan.org
26	Tulare	United Way of Tulare County	410,874	Mar-10			7174	unitedwaytc.org
27	Ventura	Interface Children and Family Services	796,106	Feb-05	20,679	32,507	27,850	211ventura.org
	↑ Active 2-1-1s as of February 2011 = 91% of Californians covered ↑		32,987,898		899,377	1,603,063	1,434,333	
28	Shasta	Shasta County Health and Human Services Agency	179,904	2011				
29	Imperial	211 San Diego County	155,823	2011				
30	Yolo	Yolo County Library	184,932	2011				
	↑ Scheduled for activation by December 2011 = cumulative 93% covered ↑		33,508,557					
1	Alpine		1,159					
2	Amador		38,471					
3	Butte		214,185					
4	Calaveras		46,871					
5	Colusa		21,095					
6	Del Norte		28,705					
7	El Dorado		176,841					
8	Glenn		27,759					
9	Humboldt		128,376					
10	Inyo		18,156					
11	Lake		65,147					
12	Lassen		34,751					
13	Madera		142,788					
14	Mariposa		18,069					
15	Merced		241,706					
16	Modoc		9,524					

17	Mono		12,509				
18	Placer		317,028				
19	Plumas		21,477				
20	San Joaquin		664,116				
21	San Benito		55,936				
22	Sierra		3,434				
23	Siskiyou		45,259				
24	Sutter		88,876				
25	Tehama		61,197				
26	Trinity		13,622				
27	Tuolumne		59,380				
28	Yuba		67,153				
	↑ Counties that have not yet applied for PUC authorization or with no date for 2-1-1 coverage = 28 counties, 7% of Californians ↑		2,623,590				
	Total Population		36,132,147				