

**CALIFORNIA 2-1-1
ROLL-OUT STATUS**



	County	Agency Designated by CPUC to Utilize the 2-1-1 Dialing Code - Or Application in Review Status*	2005 Census Population	Active Date	2-1-1 Calls Handled in 2008	2-1-1 Calls Handled in 2009	Website
1	Alameda	Eden I&R, Inc.	1,448,905	Jul-07	59,903	82,904	edenir.org
2	Contra Costa	Contra Costa Crisis Center	1,017,787	Feb-06	17,411	29,370	211contracosta.org
3	Fresno	United Way of Fresno - 211 Central Valley	877,584	Dec-07	8,128	7,920	211centralvalley.org
4	Kern	Community Action Partnership of Kern	756,825	Oct-07	46,417	58,184	211kerncounty.org
5	Kings	United Way of Kings County	143,420	2009		43	211kingscounty.org
6	Los Angeles	211 LA County (Los Angeles)	9,935,475	July-05	494,547	595,991	211lacounty.org
7	Marin	United Way of the Bay Area - HELPLINK	246,960	Nov-07	w/SF #	w/SF #	211bayarea.org
8	Mendocino	Volunteer Center of Sonoma County	88,161	2010			211wc.org
9	Monterey	United Way of Monterey County	412,104	Feb-09		12,869	211mc.org
10	Napa	United Way of the Bay Area - HELPLINK	132,764	Feb-08	w/SF #	w/SF #	211bayarea.org
11	Nevada	Private Industry Council, of Butte County Inc.	98,394	2009			dial211.com
12	Orange	211 OC (Orange County)	2,988,072	July-05	77,407	102,053	211oc.org
13	Riverside	Volunteer Center of Riverside County	1,946,419	July-05	58,500	69,813	vcrivco.org
14	Sacramento	Community Services Planning Council - 211 Sacramento	1,363,482	Apr-08	59,563	82,767	211sacramento.org
15	San Bernardino	Inland Empire United Way	1,963,535	Sep-06	59,979	66,330	211sb.org
16	San Diego	211 San Diego County	2,933,462	July-05	171,610	320,963	211sandiego.org
17	San Francisco	United Way of the Bay Area - HELPLINK	739,426	March-06	49,902	55,408	211bayarea.org
18	San Luis Obispo	HOTLINE of San Luis Obispo	255,478	Nov-07	19,234	19,573	slohotline.org
19	Santa Barbara	Family Service Agency of Santa Barbara	400,762	July-05	17,522	19,599	211sbcounty.org
20	Santa Clara	United Way Silicon Valley	1,699,052	Feb-07	23,239	27,925	uwsv.org
21	Solano	United Way of the Bay Area - HELPLINK	411,593	Nov-07	w/SF #	w/SF #	211bayarea.org
22	Sonoma	Volunteer Center of Sonoma County	466,477	Feb-09		16,539	211wc.org
23	Stanislaus	United Way of the Stanislaus Area, Inc.	505,505	Oct-07	3,349	5,191	uwaystan.org
24	Tulare	United Way of Tulare County	410,874	Mar-10			unitedwaytc.org
25	Ventura	Interface Children and Family Services	796,106	Feb-05	20,679	32,507	211ventura.org
		Active 2-1-1s as of April 2010 = 89% of Californians	32,038,622		899,377	1,605,949	
26	Shasta	Shasta County Health and Human Services Agency	179,904	2010			shasta.net
27	San Mateo	United Way of the Bay Area - HELPLINK	699,610	2010			211bayarea.org
28	Santa Cruz	United Way of Santa Cruz	249,666	2010			unitedwaysc.org
		2-1-1s to be active as of December 2010 = cumulative 92% of Californians	1,129,180				

1	Alpine		1,159				
2	Amador		38,471				
3	Butte		214,185				
4	Calaveras		46,871				
5	Colusa		21,095				
6	Del Norte		28,705				
7	El Dorado		176,841				
8	Glenn		27,759				
9	Humboldt		128,376				
10	Imperial		155,823				
11	Inyo		18,156				
12	Lake		65,147				
13	Lassen		34,751				
14	Madera		142,788				
15	Mariposa		18,069				
16	Merced		241,706				
17	Modoc		9,524				
18	Mono		12,509				
19	Placer		317,028				
20	Plumas		21,477				
21	San Joaquin		664,116				
22	San Benito		55,936				
23	Sierra		3,434				
24	Siskiyou		45,259				
25	Sutter		88,876				
26	Tehama		61,197				
27	Trinity		13,622				
28	Tuolumne		59,380				
29	Yolo		184,932				
30	Yuba		67,153				
	Counties with no date for 2-1-1 coverage = 31 counties, 9% of Californians		2,964,345				
	Total Population		36,132,147				