

**CALIFORNIA 2-1-1 IMPLEMENTATION
PROJECTION OF ROLL-OUT SCHEDULE**

County	Agency Designated by CPUC to Utilize the 2-1-1 Dialing Code - Or Application in Review Status*	2005 Census Population	Active Date	2-1-1 Calls Handled in 2007	Website
Ventura	Interface Children and Family Services	796,106	Feb-05	19,794	211ventura.org
Los Angeles	211 LA County (Los Angeles)	9,935,475	July-05	397,471	211lacounty.org
Orange	211 OC (Orange County)	2,988,072	July-05	52,194	211oc.org
Riverside	Volunteer Center of Riverside County	1,946,419	July-05	54,206	vcrivco.org
San Diego	211 San Diego County	2,933,462	July-05	262,161	211sandiego.org
Santa Barbara	Family Service Agency of Santa Barbara	400,762	July-05	16,012	211sbcounty.org
Contra Costa	Contra Costa Crisis Center	1,017,787	Feb-06	10,697	crisis-center.org
San Francisco	United Way of the Bay Area - HELPLINK	739,426	March-06	32,325	211bayarea.org
San Bernardino	Inland Empire United Way	1,963,535	Sep-06	52,108	211sb.org
Alameda	Eden I&R, Inc.	1,448,905	Jul-07	11,439	edenir.org
Santa Clara	United Way Silicon Valley	1,699,052	Feb-07	13,639	uwsv.org
Kern	Community Action Partnership of Kern	756,825	Oct-07	10,833	211kerncounty.org
Stanislaus	United Way of the Stanislaus Area, Inc.	505,505	Oct-07	2,330	uwaystan.org
San Luis Obispo	HOTLINE of San Luis Obispo	255,478	Nov-07	2,611	slohotline.org
Fresno	United Way of Fresno - 211 Central Valley	877,584	Dec-07	69	211centralvalley.org
Marin	United Way of the Bay Area - HELPLINK	246,960	Nov-07	w/SF #	211bayarea.org
Solano	United Way of the Bay Area - HELPLINK	411,593	Nov-07	w/SF #	211bayarea.org
Napa	United Way of the Bay Area - HELPLINK	132,764	Feb-08		211bayarea.org
Sacramento	Community Services Planning Council - InfoLine Sacramento	1,363,482	Feb-08		communitycouncil.org
Active 2-1-1s as of February 11, 2008 = 84% of Californians		30,419,192			
Madera	United Way of Fresno - 211 Central Valley	142,788	2008		211centralvalley.org
San Mateo	United Way of the Bay Area - HELPLINK	699,610	2008		211bayarea.org
Tulare	United Way of Fresno - 211 Central Valley	410,874	2008		211centralvalley.org
2-1-1s to be active as of Dec 2008 = cumulative 88% of Californians		31,672,464			
Kings	United Way of Kings County	143,420	2009		
Monterey	United Way of Monterey	412,104	2009		
San Benito	United Way of Monterey	55,936	2009		
Shasta	Help Inc.	179,904	2009		
Sonoma	United Way Sonoma-Mendocino-Lake	466,477	2009		
2-1-1s to be active as of Dec 2009 = cumulative 91% of Californians		32,930,305			

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Alpine		1,159			
Amador		38,471			
Butte		214,185			
Calaveras		46,871			
Colusa		21,095			
Del Norte		28,705			
El Dorado		176,841			
Glenn		27,759			
Humboldt		128,376			
Imperial		155,823			
Inyo		18,156			
Lake		65,147			
Lassen		34,751			
Mariposa		18,069			
Mendocino		88,161			
Merced		241,706			
Modoc		9,524			
Mono		12,509			
Nevada		98,394			
Placer		317,028			
Plumas		21,477			
San Joaquin		664,116			
Santa Cruz		249,666			
Sierra		3,434			
Siskiyou		45,259			
Sutter		88,876			
Tehama		61,197			
Trinity		13,622			
Tuolumne		59,380			
Yolo		184,932			
Yuba		67,153			
Counties with no date for 2-1-1 coverage = 31 counties, 9% of Californians		3,201,842			